

t.IKU - Interkulturelle Kommunikation

Person responsible for the course: Samuel van den Bergh, vsam

Responsible OU:

ECTS: 1

Valid for: 2012/2013

Last saved: 14.03.2013 17:28

Expertise:

At work:

- to overcome all the "mis- and dis-factors" such as misunderstand, mistrust, misinterpret, disfunction, disbelieve etc.
 - to minimize the negative impact of diversity and maximize the benefits
 - to apply knowledge at work
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Methodological skills:

- get to know various methods
 - flexibility
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Social skills:

- conflict resolution
 - feedback culture
 - management of diversity
 - equal opportunities
 - intercultural sensitivity
 - inclusion within a highly diverse team
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Personal skills:

- management of change
 - flexibility
 - resistance towards uncertainty
 - tolerance towards ambiguity
 - empathy
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Learning objectives:

Participants will be encouraged to

- be aware of their own culturally conditioned behaviour and value systems
 - contrast their own systems to systems of different cultures
 - avoid or solve intra- and inter-culturally biased conflicts and misunderstanding
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Course content:

- interactive learning through films, case studies;
- objective and subjective culture;
- communication styles across cultures;
- dimensions of how we relate to other people, time and space;
- culture at work;

- reconciling differences.

Previous knowledge:

English intermediate level

Teaching method:

Type of lesson:	Number of lessons per week:
Lecture	14x(1L+1L)
Tutorial/Practicum	
Block instruction	

Assessment:

According to the table or as specified in writing by the lecture at the beginning of the semester!

description	type	form	scope	assessment	weighting
Performance records during school hours					
Semester end exam					

Language of instruction:

English

Instruction material:

- Script "Cross-cultural Competence and Intercultural Management", Samuel van den Bergh
- "Managing People Across Cultures", Fons Trompenaars and Charles Hampden-Turner, 2004

Additional literature:

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Comments:

Students are asked to do a semester project.